



Harmonic Fund Services Canada Inc.
AODA Customer Feedback Form

Thank you for visiting Harmonic Fund Services Canada Inc. We value all our customers, visitors, agents etc. and strive to meet everyone’s needs. Your comments are important to us as we want to ensure that your experience with Harmonic Fund Services Canada Inc. is a pleasant one.

Please complete and return this form to the Facilities Manager at our place of business:

Brookfield Place,
TD Canada Trust Tower
161 Bay Street, Suite 2110
Toronto, ON
M5J 2S1
Canada

Thank you in advance for your feedback.

Please tell us the date and time of your visit (mm/dd/yyyy): _____

What services were you looking for?

Did we respond to your customer service needs today? Yes No

Was our customer service provided to you in an accessible manner?
 Yes Somewhat No

Did you have any problems accessing the Building or goods and services within our Office?
 Yes Somewhat No

What could Harmonic Fund Services Canada Inc. do to make it easier for you to access our goods and services?

Additional comments:

Would you like to be contacted?

No, I do not need to be contacted

Yes, my preferred method of contact is:

Mail, Phone, Email

COMPLETE THIS SECTION ONLY IF YOU ARE REQUESTING A REPLY

CONTACT INFORMATION

First Name: _____ **Last Name:** _____

Address: _____

Phone: _____

E-mail: _____

Harmonic Fund Services Canada Inc. is collecting the personal information you provide on this form so we can respond to your feedback.

If you have any questions about the collection, use and disclosure of your personal information by the Firm, please contact us via the following e-mail address: privacy@harmonic.ky